

auth^x

**User Guide
to Mobile App**

🍏 iOS

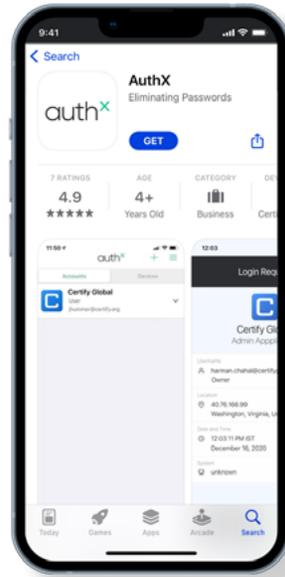
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How to Install AuthX?

1

Go to Apple App Store for (iOS)
<https://apps.apple.com/us/app/authx/id1434071312>



2

Click on the FREE icon to then install the AuthX App on your device.

3

The AuthX App should now appear on your home screen.
You are all done!



How to Start Using AuthX App?



1

First, start by opening your AuthX App. When opening the AuthX App it should direct you to the main screen.

Next, click the plus (+) sign at the top right-hand corner of the screen to add your account.

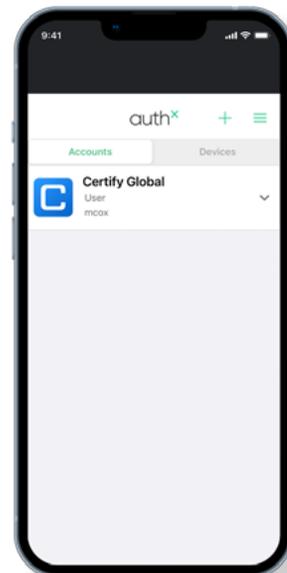
2

The app redirects you to a page that presents a QR code. Scan your QR code from AuthX portal (<https://admin.authx.com/>) by creating a new account.



3

Your account has now been added successfully. When you open your app the main screen should now include the account in which added.



→ The account that you added should be presented here within the main screen



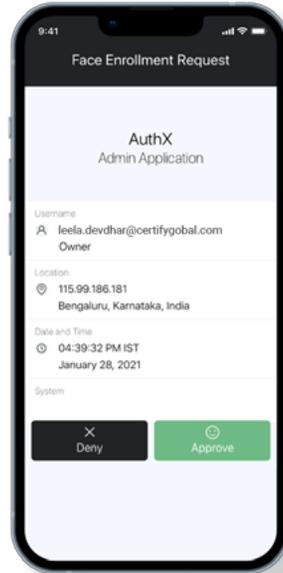
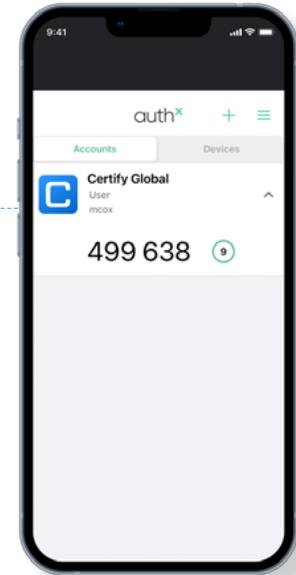
4

When using your AuthX App, you have the option of either using TOTP or PUSH.

First Options

TOTP, generates a passcode that refreshes every 30 seconds.

Once you enter your TOTP in the OTP required field in the AuthX portal, you will then be granted access and be logged into your portal.



Second Option:

PUSH (Push Notification), is a mobile-centric authentication method in which a service provider sends users a notification over a secure channel, allowing users to respond to the challenge by performing an action that verifies an individual's identity and grants access to the service that was requested.

When you send a PUSH notification from AuthX to the mobile app, you will receive a notification that will take you directly to the request page and ask you to approve the request. However, if the AuthX app is already open, the request will automatically appear and ask the user to approve it, as shown below.

→ Users may click on Approve and will be redirected to their portal as an authorized user.

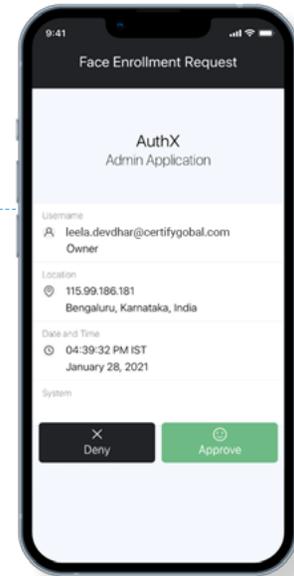
→ Users can click on Deny if they did not request access or if the login request failed.



5

Now, since the user is logged into AuthX, let's enroll your Face through the mobile app. Users will receive a PUSH notification from the portal in which will request face / palm authorization.

Face Enrollment Request



6

After successful enrollment of Face, user pushes a notification for Face authentication through portal. Face request will show up on the mobile app.

→ With Approve, show your enrolled face ID and authentication will be granted to user.



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